

Luson Surgery

Statement of Values

Our intention is to continue to provide registered patients with personal health care of high quality, and to seek continuous improvement in the health status of the practice population overall. We aim to achieve this by developing and maintaining a sound friendly practice which is responsive to people's needs and expectations and which reflects whenever possible the latest advances in Primary Health Care.

To achieve this we will;

- Provide a high standard of Medical Care.
- Improve Clinical Governance and Evidence Based Practice.
- Through monitoring and auditing continue to improve our healthcare services.
- Improve as a patient centred service through effective decision making and communication.
- Ensure high quality, safe and effective services and environment.
- Optimise performance against key targets and core standards.
- Be committed to our patients' needs.
- Treat all patients and staff with dignity, respect and honesty.
- Be courteous, approachable and friendly.
- Act with integrity and complete confidentiality.
- Recruit, retain and develop a motivated and appropriately skilled workforce.
- Guide our employees in accordance with diversity and equality.
- Maintain high quality of care through continuous learning and training.
- Ensure effective and robust information governance systems.

The Partners, Luson Surgery