



Luson Surgery

Patient Participation Group

Meeting Notes Wed 3rd February 2016 - 6.00pm

Attendees:

Michael Clarke, Chaz Jacobs, Glyn Meredith, Mrs Jenny Roncaglia, Martin Ellacott, Dr Natalie Lister

Notes from meeting on 4th November 2015 accepted with no amendments required.

Topics from the last meeting

Influenza Vaccination uptake

- Final flu figures to the end of December were roughly similar to figures for last year, as a larger than usual number of late comers were vaccinated towards the end of the year.

New Topics

CQC Inspection

- The final report from the inspection carried out on 3rd December was available and was discussed.
- The practice were pleased that some of the PPG were able to meet with the inspector on the day to discuss the practice, and ME thanked them on behalf of the GPs.
- The practice was particularly pleased with the many comments patients had left in the CQC comments box in the waiting room.
- The practice was rated as 'Good' overall, which is the case for roughly 70% of practices. We were delighted to have been rated as Good or Outstanding in all 30 assessment categories.
- Whilst at the surgery the inspector commented on the large number of leaflets and information available in the waiting room. He suggested that a project for the PPG might be to try and organise these into a more structured presentation, to assist patients finding a particular leaflet. This was agreed as a good idea, and ME will arrange a weekday meeting to take this forward.

Somerset Together/Outcomes Based Commissioning

- Outcomes Based Commissioning is due for introduction in April 2017, and will change the basis of commission health and social care services.
- The concept is a movement away from contracts which pay on the basis of 'units of patient activity' and assess success based upon the health and social care outcomes.

- This is driven by the need to provide for an ageing population in Somerset, for a more co-ordinated approach to the delivery of services, and for decisions to be taken at a local level.
- Services will be commissioned for the population of Somerset as a whole by a new Accountable Joint Venture (AJV) which will involve Acute Hospital Service, Community Services, Mental Health Services and GP Providers.
- The AJV will provide all these services as a single provider.
- In Somerset, Somerset Clinical Commissioning Group (GPs), Somerset County Council (Social Care) and NHS England (Hospital Care) have proposed coming together to form an AJV under the heading 'Somerset Together'.
- The summarised aims of Somerset Together are;
 - Delivery of care focussed on what matters to people, patients, carers and communities.
 - Health & Care Services to become properly integrated, underpinned by a common integrated electronic care record.
 - Making the movement of funding between different services easier as the needs of the population change.
- Much of the detail has yet to be provided, particularly around which outcomes will be measured.
- Concerns were raised regarding the impact of combining budgets on provision of GP services, although it has been made clear to us that Core GP services will NOT be involved in any combining of budgets, except for Local Enhanced Services which will be incorporated into the service.

Health Checks for patients

- A question was raised concerning the availability of health checks for those patients not already covered by chronic disease clinics or national screening services.
- Health checks and screening are accepted as an effective way of identifying conditions before they develop, allowing earlier treatment and better outcomes.
- NHS Health Checks are available for patients aged 40-74 who do not suffer from heart disease, diabetes, kidney disease, or had a stroke.
- These were provided at Luson until 12 months ago when Somerset County Council put the service out to tender. They are currently provided by a company called ToHealth, and are locally available from Lloyds Pharmacy in Wellington.
- Where previously there was a structured invitation process, it is currently run by referral from GPs or self-referral.
- The fact that PPG members were unaware of this service indicates the lack of publicity. As a result ME will obtain posters for display at Luson Surgery.
- GPs also screen for diabetes opportunistically, and as a result, over the past 7 years the number of patients on the diabetes register has increased by approximately 40%.

Date for next meeting was not agreed, but is suggested as 18th May 2016 at 12pm.

The meeting closed at 7.15pm

4th Feb 2016
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